

Cancellation / No Show Policy

Wildflower Physical Therapy & Wellness strives to be a flexible healthcare option catering to unique individual needs. In order to get the most optimal results, it is imperative that you attend all of the recommended appointments as scheduled by your provider.

If you must cancel an appointment we ask that you do so with at least 48 hours notice so that we may have time to fill that slot with another client.

Cancellation Fees

Greater than 48 hours = no fee

Between 24-48 hours = 50 dollars

Between 0-24 hours = 100 dollars

No call / no show = 185 dollars

We understand that emergencies happen. Please call us to discuss your extenuating circumstances. You are encouraged to talk to your healthcare provider about changing an appointment to virtual if you do not have proper transportation, or if you are feeling ill and still able to engage in Physical Therapy.

If you no call / no show for two consecutive appointments, all of your future appointments will be removed and you will be placed on a “schedule based on availability” list. This means that you will have to call within the same week to get on the schedule for an appointment.

If you have any concerns please contact your healthcare provider.

